

OPINION

AUTOMATION IS NO LONGER OPTIONAL

In the past, recruitment companies could quite happily operate on manual systems, and even today some still do. However, this is becoming more and more difficult especially with increased legislation, regulation and compliance requirements. Managing all this extra data efficiently requires a proper software solution. Recruitment agency's clients are now becoming wise to the potential pitfalls of not having correct accountability and high standards - this because the liability and their own credibility - for example in cases of temp labour - will fall back on them if laws are broken. So recruitment companies will find PSL's now demand that best practise is upheld through the use of integrated systems rather than relying on spread-sheets, paper and what's in the consultants head!

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