

## Smooth migration for Teachers UK with enterpriSe software

Teachers UK is one of the market leaders within the education recruitment sector. The agency provides teaching and support staff to educational establishments including nursery, primary, secondary, colleges and special education needs.



The company was founded in 1997 and since then has enhanced a variety of technology tools to assist business efficiency and help growth. Most recently they decided they needed a new back office system and chose our enterpriSe software

Having experienced a number of issues with previous technology over the years Gemma Lee, Project Manager and Operations Director Sandra Mayfield explain the reasons for the change and the results of moving to the enterpriSe system.

When Teachers UK first began operations they decided that as they were a relatively small start-up they would outsource their payroll function. Shortly after that they decided to implement a new front office software system. As they became more successful it became evident that they had grown out of the payroll outsourcing model and needed to manage their own payroll functions. In 2012 they decided to use an alternative in-house system for payroll and billing, however they soon discovered they needed to look at alternative product that would offer them a system that could develop and grow with the business.

Chairman Geoffrey Shopland began to look at alternatives for their back office software, investigating a variety of options and also visited an independent agency to get advice and hands on experience. Ultimately the team decided to invite Intersoftware to give a full demonstration and following that it was decided that the enterpriSe software could offer them everything they would need to meet the growth of their business.

Gemma Lee, who project managed the migration to enterpriSe explained;

“We had found that our existing software essentially only provided the basics. We had also encountered a number of issues, both exporting information and data from the CRM system, and with candidates and clients having difficulties with online portals and logging on. Ultimately this meant that we ended up with a lot of unwanted manual intervention.

Once we had decided on the enterpriSe system from Intersoftware we set the timescale for the migration to happen – which was originally to have everything up and running in May – 3 months after we started. However, once we had started we decided to bring the initial date forward in line with the new

the tax year, Intersoftware were excellent about this change of plan and accommodated our request so it met the needs of our business. It took approximately a month to transfer all the data from the old system, then we did a month of trial payrolls and went fully live in April, just 2 months for the whole project!



Gemma Lee

There were no issues at all with the migration and everything went very smoothly. The great thing is that it links easily with our front office system. One of the things we hadn't totally thought through was exactly what and where we wanted some of the data and fields to appear – so if I were to offer advice to anybody considering a similar project I would say that you should look at some of these more technical things, in advance, and with a magnifying glass!

We've been using it for a couple of months now - everything is running smoothly and we are finding the online portals great for candidates and clients to view pay slips, timesheets and invoices. It's easy from our perspective too – resetting login passwords is a breeze and some of the issues we had with previous software have all been resolved. Overall it's really user friendly and all the third parties we deal with are very happy using it.”

Teachers UK has had year on year growth over the years both in terms of business and the number of candidates paid on their weekly payroll and the enterpriSe software is specifically designed for the temporary staffing environment.

enterpriSe provides a quick and easy way to process payroll, billing, debt control, travel and subsistence schemes in-house. Records are easy to manage and data can be retrieved quickly and simply. Timesheet data needs only to be entered once. It also generates management and gross margin reports at the touch of a button.

Operations Director, Sandra Mayfield summed up



“We are extremely happy with the way the migration went. It all happened in good time and there were no glitches. We now have an excellent system

## CASE STUDY



which is capable of growing with us. It also offers us the facility of being up to date with all the latest compliance and technology features.

We can access really useful management information and reports from enterpriSe at the touch of a button! Something that is a real benefit to myself and our Chairman. ”

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***enterpriSe Back Office key features and modules:***

*Pay and bill; integrated sales ledger; email payslip and invoices; AWR compliance; Online portals; Travel & Subsistence; Pension auto-enrolment; RTI compliance, Holiday Pay, electronic payment; security features; multiple records on screen; reports wizards; management reports; history and auditing*